



THE SPIGOT

from the NORTH DAKOTA RURAL WATER SYSTEMS ASSOCIATION

26TH Annual Expo – N.D. Rural Water Systems Association

Feb. 14-16 • Ramada Plaza & Suites – Fargo

TENTATIVE AGENDA

Tuesday, Feb. 14

- 8:00 a.m. Pre-Conference Tour – Wastewater Reuse Facilities
- 1:30 p.m. OPENING CEREMONY
 - Official Opening – Keith Nilson, NDRWSA President
 - Welcome to Fargo – Fargo Convention and Visitors Bureau
 - Keynote Address – Steve Fletcher, National Rural Water Association
 - Motivational Speaker – Patty Corwin, How to Handle Change with Humor
- 3:00 p.m. Exhibit Hall Opens
- 5:00 p.m. Exhibitor Appreciation in the Exhibit Hall

Wednesday, Feb. 15

- 7:45 a.m. Breakfast in the Exhibit Hall
- 8:30 a.m. FOUR CONCURRENT SESSIONS
 - Board of Directors Track:** Roundtable Discussions
 - Managers Track:** Roundtable Discussions
 - Office Manager/Support Personnel Track:** Utility Billing Made Easy and Roundtable Discussions
 - Operation & Maintenance Track:** Exhibitor Demonstrations – Exhibit Hall
- 11:00 a.m. Operator Competitions
- 11:30 a.m. Exhibit Hall Door Prize Drawings
- Noon Exhibit Hall Closes
- Noon Deli Buffet Luncheon in the Exhibit Hall
- 12:30 p.m. Spouse Program – N.D. Rural Women and Household Water Supply: A Historical View
- 1:00 p.m. THREE CONCURRENT SESSIONS
 - Board Member/Manager Track:** Workers' Compensation: Employer Responsibility & Upcoming Legislative Issues, Financials: Past, Present & Future and Are You Charging Enough for Your Water?
 - Operation & Maintenance Track:** Current O & M Topics
 - Computer Track:** Microsoft Office Tools & Tips
- 6:00 p.m. Social Hour and Silent Auction
- 7:00 p.m. Awards Banquet
 - Awards Ceremony – Honoring the Best in the Business**
 - Diamond & Exclusive 26th Anniversary Sponsor Recognition**
 - 2012 Water Taste Contest Final Judging**
 - Scholarship Live Auction**

Thursday, Feb. 16

- 7:45 a.m. Breakfast Buffet
- 8:30 a.m. THREE CONCURRENT SESSIONS
 - Board Member/Manager/Support Personnel Track:** Emergency Preparedness, Response and Recovery
 - Operation & Maintenance Track:** Current O & M Topics
 - Safety Track:** Defensive Driving (session starts at 7:45 a.m.)
- 11:45 p.m. CLOSING SESSION and GRAND PRIZE DRAWING

Visit www.ndrw.org for additional information or to register.
Call 1-800-349-6951 for room block information.

NDRWSA Thanks its Associate Members

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