

### **WHO SHOULD ATTEND?**

- ⇒ **MAYORS, AUDITORS & MANAGERS**
- ⇒ **COUNCIL/BOARD MEMBERS**
- ⇒ **OFFICE MANAGERS/BOOKKEEPERS**
- ⇒ **PUBLIC WORKS PERSONNEL**
- ⇒ **ENGINEERS/CONSULTANTS**

### **August 30, 2017\*MDT\***

Southwest Water Authority  
4665 Second St SW  
**Dickinson, ND**

### **August 31, 2017**

McKenzie Cty Courthouse  
201 Fifth St NW  
**Watford City, ND**

### **September 6, 2017**

City Hall  
74 Santee Road  
**Lincoln, ND**

### **September 7, 2017**

City Hall  
225 Wallace St  
**Burlington, ND**

### **September 13, 2017**

City Hall  
514 Briggs Ave  
**Park River, ND**

### **September 14, 2017**

Community Center  
651 Second St  
**Mapleton, ND**

### **AGENDA:**

Training will begin promptly at 9:00 AM and will end at 12:00 PM local time.

Training is **FREE** and up to 1 CEU will be offered for attending. Refreshments will be provided.

### **TOPICS TO BE COVERED:**

- ⇒ WATER RATE BASICS
- ⇒ RATE SETTING STRATEGIES
- ⇒ AFFORDABILITY, OPERATING, & COVERAGE RATIOS
- ⇒ FULL COST PRICING
- ⇒ INFLATION & DEPRECIATION
- ⇒ CAPACITY DEVELOPMENT
- ⇒ WATER AUDITS, METERS, & UN-ACCOUNTED FOR WATER
- ⇒ NON-REVENUE WATER
- ⇒ PLANNING FOR THE FUTURE
- ⇒ COMPUTER RATE ANALYSIS DEMONSTRATION

**Presenter:** Eric Volk, Executive Director, NDRWSA

***Training made possible  
by funding from the ND  
Department of Health***

### **COURSE OBJECTIVE**

**Upon completion of this course, the participant should understand:**

- ⇒ *The basic principles behind water rates*
- ⇒ *How affordability factors into rate setting*
- ⇒ *The true cost of providing water service to your customers*
- ⇒ *Inflation, indexing and depreciation*
- ⇒ *Operating, coverage, affordability, and other important ratios*
- ⇒ *Steps to develop technical, managerial, and financial capacity*
- ⇒ *Rate setting and presentation strategies*
- ⇒ *Why properly planning for the future is so important*
- ⇒ *How and when to analyze your rates*
- ⇒ *Resources available for analyzing rates*
- ⇒ *The role a water audit plays in the rate setting process*

Check out our  
online registration at  
[www.ndrw.org](http://www.ndrw.org) or call

**WHEN WAS THE LAST TIME  
YOUR SYSTEM'S WATER  
RATES WERE EXAMINED?**

*ND Rural Water EXPO  
February 13-15, 2018  
Delta Hotels by Marriott Fargo*

## NDRWSA Registration Form

PLEASE COMPLETE IN FULL:

Register by mail, fax, phone, email or web:

Name: \_\_\_\_\_ Title: \_\_\_\_\_  
System/Organization: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_  
City/State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_  
Attending At: \_\_\_\_\_ Dickinson \_\_\_\_\_ Watford City  
\_\_\_\_\_ Lincoln \_\_\_\_\_ Burlington  
\_\_\_\_\_ Park River \_\_\_\_\_ Mapleton  
Number of people attending: \_\_\_\_\_

ND Rural Water Systems Assn.  
2718 Gateway Ave.  
Suite #201  
Bismarck, ND 58503

Return Service is Requested

### Mail To:

ND Rural Water Systems Assn  
2718 Gateway Ave. #201  
Bismarck, ND 58503

Fax to: (701) 258-5002  
Phone to: (800) 349-6951  
Email to: [ndrw@ndrw.org](mailto:ndrw@ndrw.org)  
Website: [www.ndrw.org](http://www.ndrw.org)



Non-Profit  
Organization  
US Postage  
Paid  
Bismarck ND  
58503  
Permit #310



# HOW TO SET PROPER WATER RATES

August 30 - Dickinson  
August 31 - Watford City  
September 6 - Lincoln  
September 7 - Burlington  
September 13 - Park River  
September 14 - Mapleton

This Training is a  
**DO NOT MISS**  
if you are interested in  
the financial stability  
of your water system!

***Presented By:***  
***ND Rural Water  
Systems Association***