34th Annual Water Systems EXPO & Conference February 11-13, 2020 Delta by Marriott - Fargo, ND

		TUESDAY - FEBRUARY 11					
8:00 am	Registration Opens in the Crystal Courtyard						
10:30 am	Pre-Conference Session: SRF Funding Roundtable - Elizabeth Tokach-Duran/Shannon Fisher/ DeAnn Ament, NDPFA/NDDEQ State Revolving Loan Fund						
2:00 pm	2020 Annual Board Meeting & EXPO Opening Session - Symphony Hall						
3:00 pm	Exhibit Hall Opens						
4:00 pm	Meter Change-Out Competition: Preliminary Round - Exhibit Hall						
5:00 pm	Exhibitor	Exhibitor Appreciation Social - Exhibit Hall					
6:00 pm	Exhibit Hall Closes for Evening						
		WEDNESDAY - FEBRUARY 12					
7:30 am	Breakfast	in the Exhibit Hall/Exhibit Hall Opens					
8:30 am	Concurrent Sessions:						
	Board of Directors Track: Roundtable Discussions - Bach Room						
		anager & Auditor Track: Roundtable Discussions - Brahms Room					
	Operation & Maintenance Track: Exhibitor Demonstrations - Exhibit Hall						
11:00 am		ange-Out Competition: Final Round - Exhibit Hall					
	m Exhibit Hall Prize Drawings						
Noon	Exhibit Hall Closes/Luncheon Buffet						
1:00 pm	Concurrent Sessions:						
	Operation & Maintenance Track I - Bach Room ◆ Track ◆						
	1:00 pm	Understanding the ISO Fire Suppression Rating Schedule and The Water Supply Evaluation - Anthony Zampella, Insurance Services Office (ISO)					
	2:10 pm	Hydrant Maintenance and New Technologies - Doug Kilanowski, Mueller Co.					
	2:45 pm						
	3:00 pm						
		Operation and Optimization of Lime Softening Plants - Dean Sletten, Apex Engineering Group					
	Operation & Maintenance Track II - Brahms Room ◆ Track ◆						
	1:00 pm	Backflow Prevention - Mitch LeBas, Backflow Prevention Services					
		Legionella - Jacob Stokes, ND Dept. of Environmental Quality (NDDEQ)					
	•	Coffee Break					
	•	Metal Eating Bugs - Jim Lennington, Bartlett & West					
	3:35 Today's Metering Technologies - Bradley Klein, Ferguson Waterworks						
		Management Track I - Mozart I & II ◆ Track ◆					
	1:00 pm 1:50 pm	Cyber Liability - Justin Overman, Marsh & McLennan Agency Fiscal Roles & Responsibilities for Management and the Board - Reid Mattson, Eide Bailly LLP					
	2:45 pm	Coffee Break					
	3:00 pm	Role of Depreciation in Capital Planning for Water Systems - Miranda Kleven, AE2S Nexus					
	5.00 pm	Note of Depression in Capital Hamming for water Systems - will arida Nieven, ALZS Nexus					

3:35 pm SWC 2021-23 Water Plan Development, Current Revenue, Funding & Policy Discussions - Pat Fridgen, Director, Planning & Education Division, ND Water Commission

Office Manager & Auditor Track I - Etude

1:00 pm	Utility Billing, A	Accounting and	d Payroll	l - Blac	k Mountain Software

5:00 Social Hour - Crystal Courtyard

6:00 Awards Banquet - Crystal Ballroom:

Awards Ceremony - Honoring the Best in the Business Corporate Elite & Diamond Sponsor Recognition

2020 Water Taste Contest Final Judging

Scholarship "Live" Auction

THURSDAY - FEBRUARY 13

7:30 am Breakfast Buffet - Crystal Courtyard

8:30 am Concurrent Sessions:

Operation & Maintenance Track III - Bach ◆ Track ◆

8:30 am GPS and GIS for Water Systems - Jim Mertz, Bolton & Menk, Inc.

9:05 am Using Hydroxyl Radicals to Treat FOG & Odors and Prevent Corrosion - Michael Tuel,

Vapex Environmental Technologies

9:40 am Drinking Water Program Overview and Regulatory Overview - Greg Wavra, NDDEQ

10:15 am Coffee Break

10:30 am Comparison between the Current Lead and Copper Rule (LCR) and the Proposed Lead and

Copper Rule Revisions (LCRR) - Alexis Steinman, NDDEQ

11:05 am Small Utility Panel

Operation & Maintenance Track IV - Brahms Room ◆ Track ◆

8:30 am Bioaugmentation & Aquatic Weed Control - Gary Syverson, Team Lab

9:05 am Water Loss Management - Dan Portlock, Moore Engineering

9:40 am To Mix or Not to Mix - Dewey Prinzing, KLM Engineering

10:15 am Coffee Break

10:30 am Underground Utility Locating Theory - Brian Wiesner, Locators & Supplies

11:05 am Small Utility Panel

Board & Management Track II - Mozart I & II ◆ Track ◆

8:30 am Weather Variability in the Northern Plains - Daryl Ritchison, Director, North Dakota Agricultural Weather Network (NDAWN)

9:20 am America's Water Infrastructure Act of 2018 (AWIA) - Adam Zach, AE2S

9:55 am Increasing Meeting Effectiveness and Effective Decision Making - Brian Fuder, TrainND

10:15 am Coffee Break

10:30 am Increasing Meeting Effectiveness and Effective Decision Making Continued

Office Manager & Auditor Track II - Etude

8:30 am Delivering Effective Customer Service - Brian Fuder, TrainND

10:15 am Coffee Break

10:30 am Advanced Microsoft Excel Training - TrainND

11:45 am Closing Session - Grand Prize Drawing - Must Be Present to Win - Bach Room