34th Annual Water Systems EXPO & Conference
February 11-13, 2020  Delta by Marriott - Fargo, ND

**TUESDAY - FEBRUARY 11**

8:00 am  Registration Opens in the Crystal Courtyard
10:30 am  Pre-Conference Session: SRF Funding Roundtable - Elizabeth Tokach-Duran/Shannon Fisher/DeAnn Ament, NDPFA/NDDEQ State Revolving Loan Fund
2:00 pm  2020 Annual Board Meeting & EXPO Opening Session - Symphony Hall
3:00 pm  Exhibit Hall Opens
4:00 pm  Meter Change-Out Competition: Preliminary Round - Exhibit Hall
5:00 pm  Exhibitor Appreciation Social - Exhibit Hall
6:00 pm  Exhibit Hall Closes for Evening

**WEDNESDAY - FEBRUARY 12**

7:30 am  Breakfast in the Exhibit Hall/Exhibit Hall Opens
8:30 am  Concurrent Sessions:
  - **Board of Directors Track**: Roundtable Discussions - Bach Room
  - **Office Manager & Auditor Track**: Roundtable Discussions - Brahms Room
  - **Operation & Maintenance Track**: Exhibitor Demonstrations - Exhibit Hall
11:00 am  Meter Change-Out Competition: Final Round - Exhibit Hall
11:30 am  Exhibit Hall Prize Drawings
Noon  Exhibit Hall Closes/Luncheon Buffet
1:00 pm  Concurrent Sessions:
  - **Operation & Maintenance Track I - Bach Room Track**
    - 1:00 pm  Understanding the ISO Fire Suppression Rating Schedule and The Water Supply Evaluation - Anthony Zampella, Insurance Services Office (ISO)
    - 2:10 pm  Hydrant Maintenance and New Technologies - Doug Kilanowski, Mueller Co.
    - 2:45 pm  Coffee Break
    - 3:00 pm  Matching Techniques for Addressing Water Age to Your System - Tyrel Clark, Moore Engineering
    - 3:35 pm  Operation and Optimization of Lime Softening Plants - Dean Sletten, Apex Engineering Group
  - **Operation & Maintenance Track II - Brahms Room Track**
    - 1:00 pm  Backflow Prevention - Mitch LeBas, Backflow Prevention Services
    - 2:10 pm  Legionella - Jacob Stokes, ND Dept. of Environmental Quality (NDDEQ)
    - 2:45 pm  Coffee Break
    - 3:00 pm  Metal Eating Bugs - Jim Lenntington, Bartlett & West
    - 3:35 pm  Today’s Metering Technologies - Bradley Klein, Ferguson Waterworks
  - **Board & Management Track I - Mozart I & II Track**
    - 1:00 pm  Cyber Liability - Justin Overman, Marsh & McLennan Agency
    - 1:50 pm  Fiscal Roles & Responsibilities for Management and the Board - Reid Mattson, Eide Bailly LLP
    - 2:45 pm  Coffee Break
    - 3:00 pm  Role of Depreciation in Capital Planning for Water Systems - Miranda Kleven, AE2S Nexus
    - 3:35 pm  SWC 2021-23 Water Plan Development, Current Revenue, Funding & Policy Discussions - Pat Fridgen, Director, Planning & Education Division, ND Water Commission
Office Manager & Auditor Track I - Etude
1:00 pm Utility Billing, Accounting and Payroll - Black Mountain Software
5:00 Social Hour - Crystal Courtyard
6:00 Awards Banquet - Crystal Ballroom:
  Awards Ceremony - Honoring the Best in the Business
  Corporate Elite & Diamond Sponsor Recognition
  2020 Water Taste Contest Final Judging
  Scholarship “Live” Auction

THURSDAY - FEBRUARY 13
7:30 am Breakfast Buffet - Crystal Courtyard
8:30 am Concurrent Sessions:
  Operation & Maintenance Track III - Bach # Track ⚫
    8:30 am GPS and GIS for Water Systems - Jim Mertz, Bolton & Menk, Inc.
    9:05 am Using Hydroxyl Radicals to Treat FOG & Odors and Prevent Corrosion - Michael Tuel, Vapex Environmental Technologies
    9:40 am Drinking Water Program Overview and Regulatory Overview - Greg Wavra, NDDEQ
   10:15 am Coffee Break
  Comparison between the Current Lead and Copper Rule (LCR) and the Proposed Lead and Copper Rule Revisions (LCRR) - Alexis Steinman, NDDEQ
  11:05 am Small Utility Panel

  Operation & Maintenance Track IV - Brahms Room # Track ⚫
    8:30 am Bioaugmentation & Aquatic Weed Control - Gary Syverson, Team Lab
    9:05 am Water Loss Management - Dan Portlock, Moore Engineering
    9:40 am To Mix or Not to Mix - Dewey Prinzing, KLM Engineering
    10:15 am Coffee Break
    10:30 am Underground Utility Locating Theory - Brian Wiesner, Locators & Supplies
  11:05 am Small Utility Panel

Board & Management Track II - Mozart I & II # Track ⚫
8:30 am Weather Variability in the Northern Plains - Daryl Ritchison, Director, North Dakota Agricultural Weather Network (NDAWN)
9:20 am America’s Water Infrastructure Act of 2018 (AWIA) - Adam Zach, AE2S
9:55 am Increasing Meeting Effectiveness and Effective Decision Making - Brian Fuder, TrainND
10:15 am Coffee Break
10:30 am Increasing Meeting Effectiveness and Effective Decision Making Continued

Office Manager & Auditor Track II - Etude
8:30 am Delivering Effective Customer Service - Brian Fuder, TrainND
10:15 am Coffee Break
10:30 am Advanced Microsoft Excel Training - TrainND

11:45 am Closing Session - Grand Prize Drawing - Must Be Present to Win - Bach Room